

## CONVENIENT AND STREAMLINED VOICE MAIL FROM BLACKFOOT

Blackfoot's Unified Voice Mail (UVM) and Unified Voice Mail Plus (UVMP) services provide you with convenient voice mail and online tools. Increase your productivity by streamlining how you connect with your customers, vendors, and coworkers.

UVM and UVMP services feature CommPortal, a web-based tool that provides you with a visual way to manage your voice mail box, greetings, and many other aspects of your daily voice communications.

Easily control how, when and where you can be reached. CommPortal allows more sophisticated call routing features, including setting your calls to route to a specific phone number, and even a secondary number if the first party doesn't answer.



### Why Unified Voice Mail?

This convenient tool will streamline your daily business communications, and allow you more control over how you can be reached.

Contact one of Blackfoot's dedicated business account managers at [business@blackfoot.com](mailto:business@blackfoot.com).

# UNIFIED VOICE MAIL



COMPARE FEATURES	UVM	UVMP
Check your messages with voice mail.	✓	✓
Play, forward, and delete all your voice mail at a glance, using CommPortal site.	✓	✓
Receive all voice mail in your email inbox.	✓	✓
Receive a personal fax number and faxes as attachments in your inbox.	✓	✓
Export a list of your callers, call duration, and dates to MS Excel.	✓	✓
“Call Me” button allows your customers a “one-click” option to call you from your email or website.	✓	✓
Manage your out-of-office greetings and voice mail options from your web browser.	✓	✓
Manage sequential ringing of your chosen phone numbers (aka Find Me/Follow Me). You can ring your desk phone and then if there’s no answer, ring your cell.	✓	✓
Manage simultaneous ringing of your chosen phone numbers (aka SimRing). You can ring your desk phone and your cell simultaneously.	✓	✓
Enjoy caller ID on your PC.		✓
Screen your calls – you decide to accept or send the call to voice mail.		✓
Reject anonymous callers or select phone numbers to reject with the message that “you are not accepting calls at this time.”		✓
Enable one-click dialing from your computer by allowing CommPortal to continuously synchronize with your MS Outlook contacts list.		✓
Enjoy quick contact search with one-click dialing from your PC desktop without needing to open Outlook or other applications.		✓
Redirect your incoming calls to voice mail or alternate phone number(s) that you select.		✓
One-click call profile changes. For profiles, you set up call rules for how, where and when you wish to receive calls.		✓

